

August 23, 2003

Chris Abel

M.A.C. Custom Homes  
542 Rusch Road S. Suite 1-A  
Traverse City, Michigan 49686

Dear Chris,

Our house is finished; minor corrections complete, and Alice and I could not be happier with the results. Everyone that visits us compliments the quality and attention to detail that is obvious throughout the house. Of course we enjoy these expressions of praise, but credit in large part goes to your intimate involvement with our project.

Your upbeat personality and can-do attitude made the building "experience" a lot more pleasurable than it would have been otherwise. We both admired your tenacity and work ethic even through some of those extremely cold winter days with no heat or shelter from the elements.

Since building a home is such an interactive process it was great to be as confident as we were, from the very start, that we had selected the right building company and had the right person to lead our construction. It has been just as comforting to know that if problems belatedly occur that relate to original construction that you and your company were there to "make it right."

Thanks again Chris for a job well done. Please stay in touch since you have become a friend of the family in addition to actually putting a roof over our heads!

Warmest Regards,

Bob and Alice Wangbichler